

Inspector Downtime Codes & Regulations

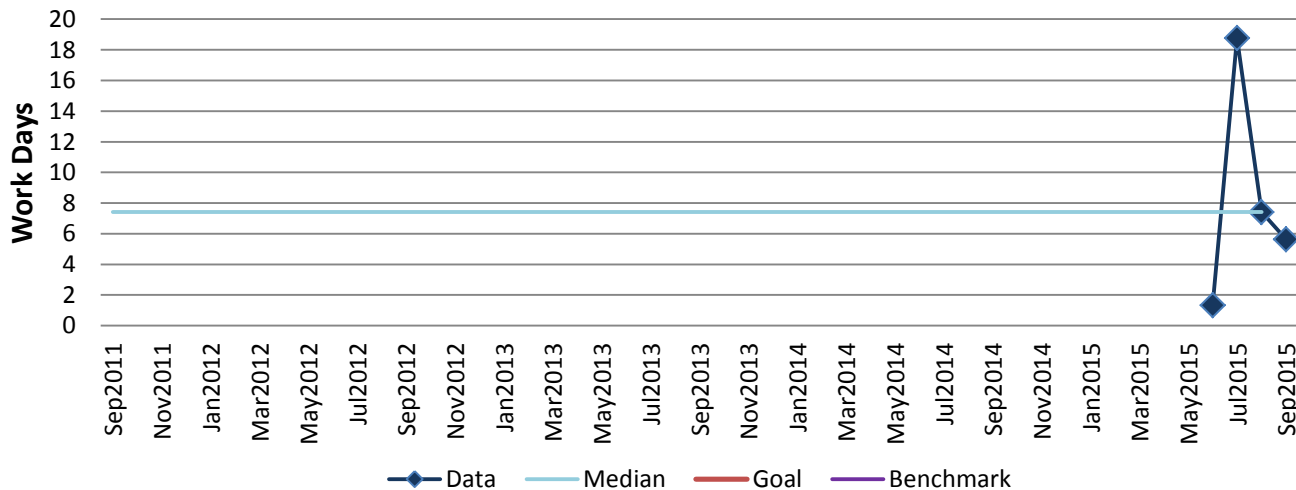


KPI Owner: TBD

Process: Property Maintenance Inspections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 18.77 Days Goal: TBD Benchmark: TBD		Data Source: Sharepoint Goal Source: Benchmark Source:	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Sharepoint survey for inspectors to report the cause and length of downtime. Why Measure: Identify the causes and quantity of downtime Next Improvement Step: TBD		
How Are We Doing?					
Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
TBD	28		TBD	7	
Work Days	Work Days		Work Days	Work Days	

Inspector Downtime



In September, there were 5.6 days of lost productivity due to down time. Since June 22, 2015 Computer issues have resulted in 25 days and 5 hours of lost productivity and Vehicle issues have resulted in 7 days and 3 hours of lost productivity.